

Palace Cinema Broadstairs

Dementia Friendly Screenings, August – December 2026

Free screenings as part of the “Nobody’s perfect!” season of films by the great Hollywood director Billy Wilder. Full details at www.thepalacecinema.co.uk

The Palace offers a welcoming and safe environment with dementia-aware staff for people with dementia and their families and carers.

It is a social space, where conversation is encouraged. Before the film there are cinema snacks and a short introduction, afterwards there is a reminiscence session.

If you have any questions or would like to visit the cinema before the screening to get a feel for the space, please call us on 01843 865746 or email info@thepalacecinema.co.uk. We’re open Tues and Fri-Sun, 4-9pm.

“Nobody’s perfect!” received support from the BFI Film Audience Network, which awards funds from the National Lottery in order to bring projects like this to more audiences across the UK.



How to book

There are 3 ways to book:

- In person at the box office - Tues and Fri-Sun, 4-9pm
- Phone 01843 865746 - Tues and Fri-Sun, 4-9pm
- Email us at info@thepalacecinema.co.uk

How to get to the Palace

The cinema is on Harbour Street, Broadstairs CT10 1ET.

Harbour Street is a narrow street that slopes down to the beach.

If you are arriving by car or taxi:

- You can drop off directly in front of the cinema - there is a low kerb.
- You can also drop off just before the cinema either on the same side as the cinema (there is a drop kerb next to Memento gift shop) or on the other side of the street (no kerb next to the Old Curiosity Shop café).

The Palace does not have its own car park. The nearest public car parks to us are:

- Albion Street (CT10 1NE) - five Blue Badge bays
- Broadstairs Harbour (CT10 1EU) - four Blue Badge bays

The nearest bus stops to us are in Queens Road, for Loop and 8X services.

Venue Access Information

Palace Front of House staff are Dementia-aware. They wear yellow lanyards.

The cinema is on two levels, balcony and stalls. There are 109 seats in total.

See p4 for seating plan.

The cinema has two entrances:

Harbour Street entrance

Two steps up from street into the small foyer (box office, food/drink)

To reach the balcony, there are two steps up from the foyer.

To reach the stalls, there are 13 steps down with handrail both sides. The stalls can also be accessed step-free via the cinema's side entrance.

Side entrance (step-free)

The side entrance is on the left of the cinema at the bottom of a short slope. There is a handrail on the left.

The rear door opens from the inside. Please tell Palace staff at the box office if you would like to use it.

Wheelchairs

Wheelchair access is via the side entrance. There is a 10cm lip outside the rear door. Inside the cinema, the doorframe into the stalls is 74cm wide.

We have **two spaces in the stalls' aisle** for rigid wheelchairs and **five** storage spaces near the stage for folding wheelchairs.



Cinema rear door



Lip at rear door



Inside the Palace

The cinema has clear signage.

The flooring in the cinema is short pile carpet.

The cinema is well lit — the stairs are lit at all times. In the auditorium, the lighting is increased and the volume level is reduced.

The auditorium

The cinema is on two levels, balcony and stalls. There are 109 seats in total. See p4 for seating plan.

For dementia friendly screenings, we only book up to half our full capacity.

Toilets

The men's and women's toilets are downstairs in the stalls. The door to the toilets is next to the screen.

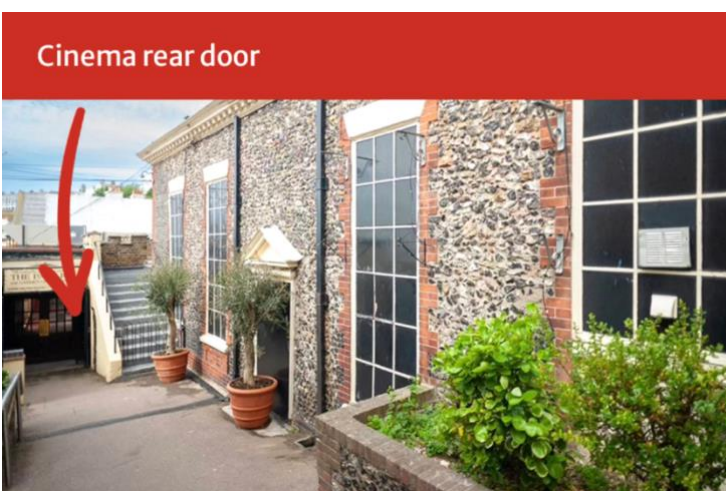
The Accessible Toilet is in our neighbouring venue, the Pavilion.

The Pavilion welcomes Palace audiences to use their facilities. The door to the Pavilion is next to the rear door of the Palace. When you enter the Pavilion, the accessible toilet is on the right.

Quiet space

There is a light and airy café in our neighbouring venue, the Pavilion.

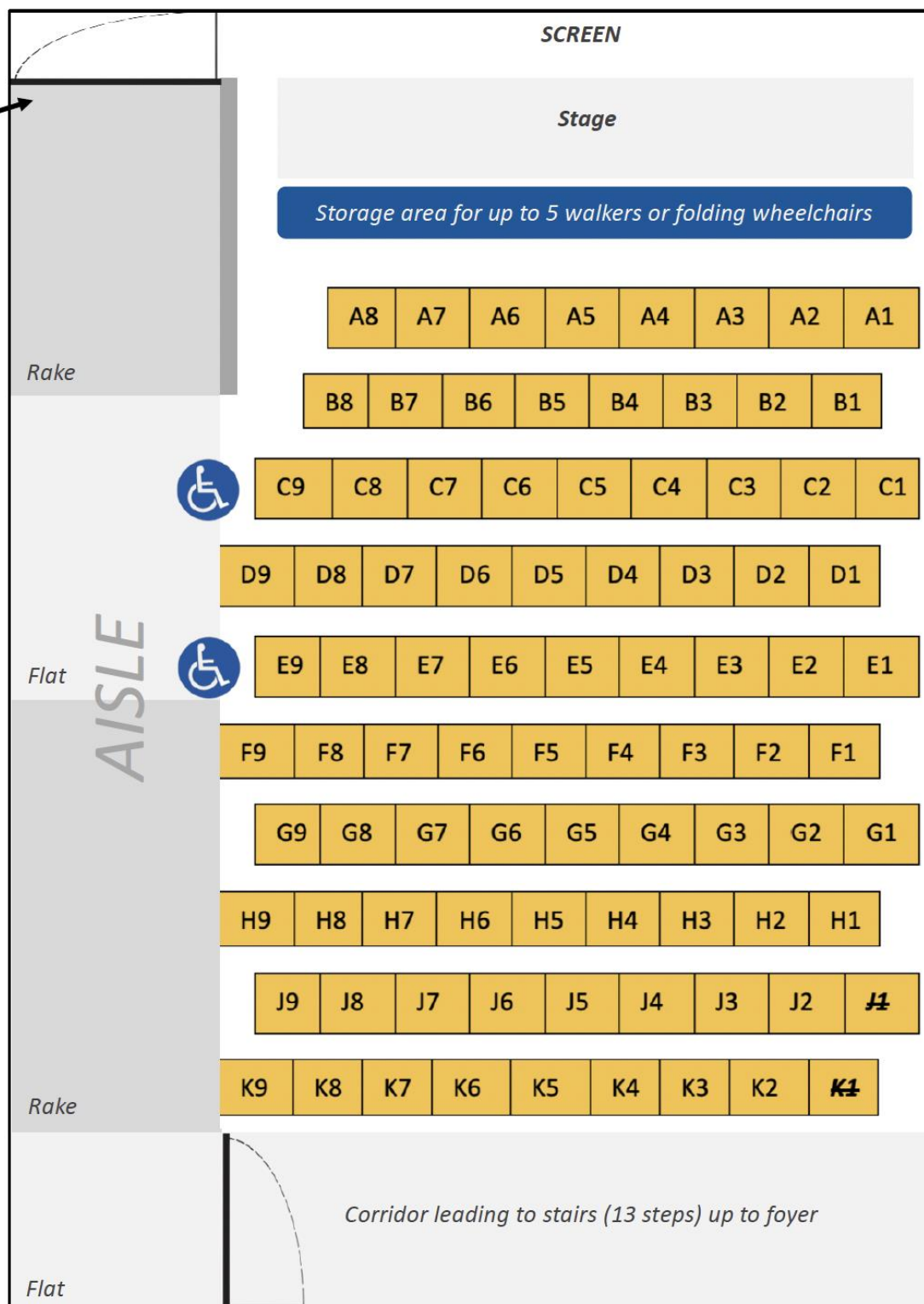
The door to the Pavilion is next to the rear door of the Palace. When you enter the Pavilion, the café is on the left.



LOWER LEVEL (STALLS)

Door to:

Men's and women's toilets.
Wheelchair exit.
Accessible toilet and café in Pavilion.



UPPER LEVEL (BALCONY)

Doors to:

Foyer and stairs down to stalls and toilets.

